

ResponseView

With CapMon's ResponseView you can measure and document the response times experienced by users of central application systems, such as SAP, MS Office, Axapta and other centrally hosted applications or from browser based application located in datacenters or on the Internet.

The results of the measurements are saved in a central database on the **CapMon** server and are presented in well illustrated graphs via your brow-

ser. They can easily be integrated into the company's intranet.

ResponseView can be configured to automatically send alarms to other systems management tools, the servicedesk, or others who need to know about changes in the service level. Eg. if the response times exceed a predetermined limit.

Measure and document the response times of your central application systems

With ResponseView you can measure response times of central application systems, e.g. SAP, MS Office, Axapta, and other business applications, which are typically hosted by the

- Measure the accessibility of the applications
- Measure the actual response times experienced by the users
- Compare actual and historical measurements to get a better overview and thereby improve the utilization of your budget

central IT organization or in external datacenters.

You can "copy" the user actions and perform transactions from any Windows or browser based PC in the IT infrastructure.

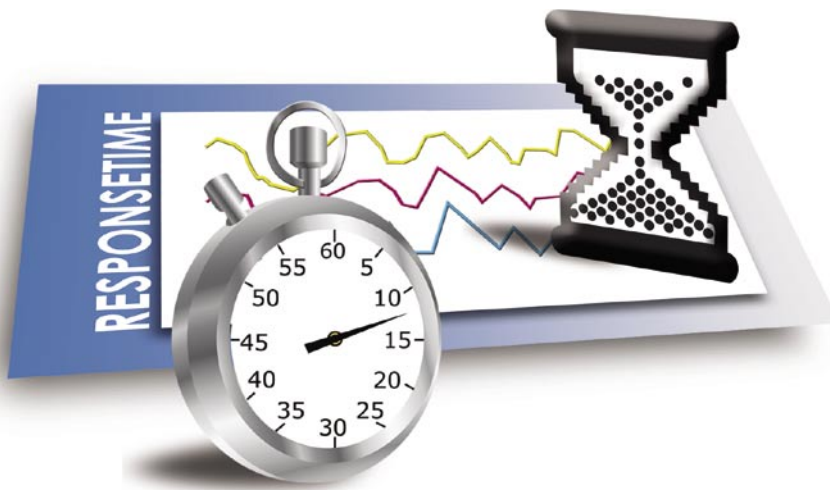
Thus, ResponseView enables you to perform a specific transaction or even a number of transactions against the company's finance system, at predetermined intervals.

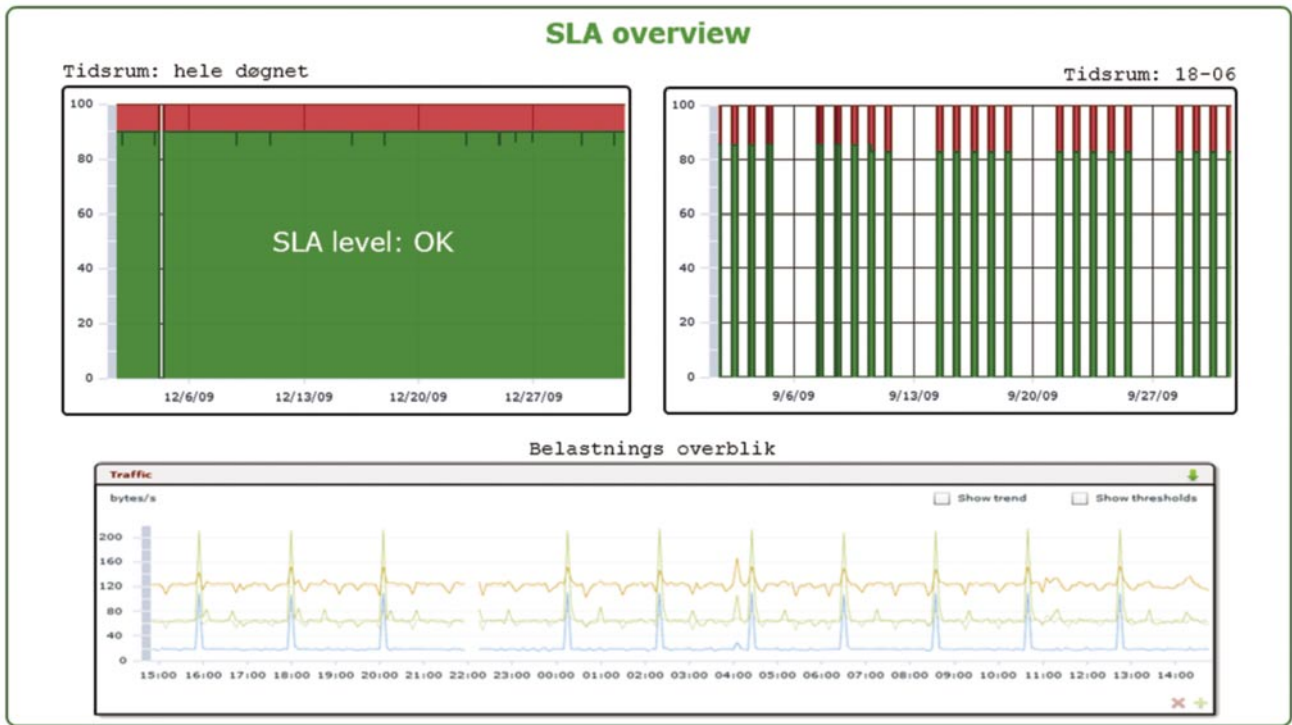
You will get an immediate and valuable view of the status and trends of the response times - whether they are acceptable or an update of an application has implied changes in the user experiences.

ResponseView can be configured to automatically send alarms to systems management, before the response times exceed the acceptable time limit. This will enable you to be ahead of the problems.

ResponseView also enables you to measure elements of an individual transaction, so that you can actually see which element of a certain transaction is exceeding the time limit.

If a certain transaction takes longer than a defined time, screen data are collected as documentation and are sent as an alarm to the person responsible for the systems.





Web based access to detailed graphic reports provides an overview of application performance and user experience.

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The graphic display of the measurements of enduser experiences, combined with measurements of application performance and accessibility, provides a unique overview and insight in the performance of the applications in your company.

This knowledge helps you improve the user experience, and at the same time gives you the possibility to ensure an optimum utilization of your budget.

Free demonstration
Call +45 7022 0506 and ask for a free demonstration of ResponseView

Clear, detailed and comparable reports based on measurements from a user perspective

A unique insight in any exceeded service criteria enables you to prioritize your tasks accordingly.

The proactive reporting of any service criteria at risk ensures timely action, even before the user experiences any problems.

Documentation of accessibility as well as user experiences of the individual services.